

O1 PRIVACY POLICY

Customer Proprietary Network Information (CPNI)

CPNI is information that we obtain when we provide telecommunications services to you, including services provided through your local telephone company. It includes the types of telecommunications services you purchase from us, how you use them, and the related billing information for those services. CPNI does not include your telephone number, name and address, if this information is published in a directory. CPNI also typically includes the type of information found on your bill, such as call details and the types of local, long distance and other telecommunications services that you have purchased. We have internal policies and safeguards designed to safeguard the privacy of CPNI and protect it from unauthorized access or improper use. In the normal course of providing telecommunications services, we collect and maintain CPNI to enable us to make more meaningful suggestions to you when discussing products and services, packages and promotions that best suit your communications needs.

In the US, we are obliged to protect the confidentiality of your CPNI in accordance with federal and certain state laws. We do not sell, trade or share your CPNI, including your calling records with anyone outside of our group of companies or to third parties who perform functions on our behalf (such as billing functions) except as described in this Privacy Policy, required by law or authorized by you. We may use or disclose CPNI to offer telecommunications services of the same type that you already purchase from us. We may also use or disclose your CPNI for legal or regulatory reasons such as to comply with a court order, to investigate fraud, to protect against the unlawful use of our telecommunications network and services, to protect other users of our services, and to collect bills.