

## Installation Terms

Installation consists of two parts: (1) installation of Equipment and (2) activation of telecommunication services. Installation of Equipment will be performed by the party indicated on the **Services Order Form**. Activation of telecom services will be performed only by O1. In preparation for Installation, Customer will set-up and configure its own data and voice equipment, other than those supplied on **Services Order Form**.

### Installation of Equipment will be performed:

By the Customer, by O1 or O1's subcontractor or agent, described within the Service Commencement Date is upon delivery of Equipment and Services on **Services Order Form**. Telecommunications Services on **Services Order Form** will be activated by O1.

If O1 or its agent installed Equipment, O1 or its subcontractor will demonstrate to Customer that Equipment is connected and working as sold and that Services have been activated.

### Completion of O1's Installation Obligations.

If O1 installs, **Service Commencement Date** is the date O1 (or its subcontractor) completes Installation. If O1 is prevented from completing or requested to delay Installation, the **Service Commencement Date** will be the day O1 has acknowledged that it is ready, willing and able to perform Installation.

### Additional Optional Installation Services.

O1 is able to provide the following additional services:

- VoIP: configure, test, install IP phones

- Repairs

- Site survey

- IAD installation

- Moves with DMARC extensions

- Wiring including CAT5 cabling

- O1 onsite training on use of phones

- O1 configure customer-owned phones

Parties understand O1 does **NOT** provide any of the following:

- Core, drill, or run conduit; provide or install NIC cards

- Connect data service to Customer's network

- Firewall configuration on Customer's equipment

- Placement of the backboard in Customer's phone closet

- Configure Customer-owned equipment, (routers, servers, non-approved phones)

- Customer's LAN set-up, PC configuration or software application setup/configuration

- Moving of O1 Licensed Equipment

- Customer will provide wiring from the MPOE to the data/phone equipment; does not provide CAT5 Ethernet extensions from Customer's computer room to the O1 DMARC

- Services for phones removed from Customer's premises