



Powering Business Communications

Financial Policy Statements

Call Detail Records (CDRs) for Voice Services listed on the Services Order Form will be available in electronic format. Per minute rates for voice services are billed in six second increments and rounded to the next highest six second increment; initial increment is thirty seconds.

International voice services are billed in whole minutes and rounded to the next highest sixty second increment. Local, local toll, InterLATA toll, and 48-state domestic long distance are included in the bundled pricing listed on the Services Order Form. Hawaii, Alaska, and International rates are billed according to rates posted on O1's website and are subject to change without notice.

Overage rates for packaged MOU, 800, resold MOU, are billed at the current rates posted on O1's website and are subject to change without notice.

On-Net calls are no charge items. "On-Net" means calls to other Service users on the same network – whether at the same site or in another location, so long as the PSTN is not used for call origination, transport or termination.

Customer will pay other charges including but not limited to Federal Subscriber Line Charges (FSLC), local number portability (LNP) charge, and Universal Service Fund (USF).

A twenty-five dollar (\$25.00) fee may be charged for dishonored checks.

Credit Check. Customer authorizes O1 to check with credit reporting agencies and other organizations to verify Customer's credit status. If the Customer does not have established credit, a deposit may be required.