



# Powering Business Communications

## Listing and Toll Free Number Statements

**Directory Listings.** O1 will provide a white pages directory listing and a Directory Assistance listing for Customer's telephone numbers provided under this Agreement, if requested to do so in writing by Customer. Customer agrees O1 will not be liable or responsible for the accuracy or omission of any data or information in the listing; Customer will hold O1 harmless from such errors and omissions. However, Yellow Pages and any other directory listing or advertisement for telephone numbers provided to Customer under this Agreement are the responsibility of Customer and not of O1.

**Toll Free Numbers.** You are responsible for all usage on your toll free (e.g., 8XX) numbers (including without limitation, charges for incomplete and wrong numbers/calls. You will defend and indemnify us from liability related to toll free numbers. We will have no liability to you or to any third party for any premature or incorrect publication or advertisement of a toll free number. Requests for toll free numbers are controlled by an independent agency based on number availability at the time an order is submitted. We do not guarantee availability of any toll free number. You have no proprietary interest in any toll free number, but do have a qualified control interest in your active toll free numbers. If upon cancellation of our toll free Services, you do not submit a written request for appointment of a new responsible organization or service provider for your toll free numbers within twenty (20) days after cancellation, you release all rights to use or control those toll free numbers. You are subject to any toll free Services policies and procedures implemented by us from time to time.